



Your rights and responsibilities

You have the right to:

Health care,
even if you can't pay



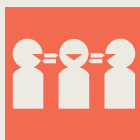
Considerate, quality,
respectful and safe care



Access the information
held on your record



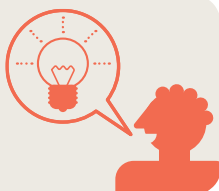
An interpreter
if you need one



Privacy and
confidentiality



Make suggestions
and give feedback



Have someone to
represent you



You have a responsibility to:

Be considerate and respectful to staff and clients



Give enough information for us to provide good care



Carry out the treatment, or tell us if you are not going to



Respect the privacy of others



Be involved in making decisions about your care



Observe safety procedures



Tell us if you can't make an appointment (at least 24 hrs notice)



Ph: (03) 8470 1111
www.yourcommunityhealth.org.au