



# Keeping your information private

We will protect your privacy



We may collect your personal information so that we can provide you with the right care



**We only release information about you:**



If you agree

If required by law, such as in a medical emergency





You can access the information on your record if you want to



If you have feedback or a complaint you can tell us or complete a Your Say form

**If you are not happy with our response you can contact:**



**HEALTH COMPLAINTS COMMISSIONER**

Health Complaints Commissioner  
Phone: 1300 582 113  
Web: [www.hcc.vic.gov.au](http://www.hcc.vic.gov.au)



**Australian Government**  
**Office of the Australian Information Commissioner**

Australian Information Commissioner  
Phone: 1300 363 992  
Web: [www.oaic.gov.au](http://www.oaic.gov.au)



Ph: (03) 8470 1111  
[www.yourcommunityhealth.org.au](http://www.yourcommunityhealth.org.au)